



OHIO AUDITOR OF STATE
KEITH FABER





Medicaid Contract Audit
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INDEPENDENT AUDITOR'S REPORT ON COMPLIANCE WITH REQUIREMENTS OF THE MEDICAID PROGRAM APPLICABLE TO SELECT BEHAVIORAL HEALTH SERVICES

Ohio Department of Medicaid
50 West Town Street, Suite 400
Columbus, Ohio 43215

RE: Hope Behavioral Health, LLC
Ohio Medicaid Number: 0186282

National Provider Identifier: 1821432758

We examined compliance with specified Medicaid requirements for provider qualifications, service documentation and service authorization related to the provision of select behavioral health services during the period of January 1, 2021 through December 31, 2023 for Hope Behavioral Health, LLC (Hope Behavioral). We tested select service dates for one rendering practitioner and a sample of 60-minute individual psychotherapy services.¹

Hope Behavioral entered into an agreement with the Ohio Department of Medicaid (the Department) to provide services to Medicaid recipients and to adhere to the terms of the provider agreement, Ohio Revised Code, Ohio Administrative Code, and federal statutes and rules, including the duty to maintain all records necessary and in such form so as to fully disclose the extent of services provided and significant business transactions. Management of Hope Behavioral is responsible for its compliance with the specified requirements. Our responsibility is to express an opinion on Hope Behavioral's compliance with the specified Medicaid requirements based on our examination.

Ohio Admin. Code 5160-1-17.2(H), which states, in signing the Medicaid provider agreement, a provider agrees that the individual practitioner or employee of the company is not currently subject to sanction under Medicare, Medicaid, or Title XX; or is otherwise prohibited from providing services to Medicaid beneficiaries.

In total, 41 practitioners were identified in the service documentation for the selected services. Their names, along with all identified administrative staff and owners were compared to the Office of Inspector General exclusion database and the Department's exclusion/suspension list and no matches were found.

In addition, the 41 licensed/certified practitioners identified in the service documentation were verified via the e-license Ohio Professional Licensure System that their licenses or certifications were current and valid on the selected service dates.

Progress notes were obtained from Hope Behavioral and compared to the requirements of Ohio Admin. Code 5160-8-05(F), which requires documentation include the date, time of day, and duration of service contact. In addition, each record is expected to bear the signature and indicate the discipline of the professional who recorded it. Also, the units billed were compared to the documented duration and ensured the services met the duration requirements, where applicable. These requirements were applied to all the services examined.

All 127 services examined were supported by documentation that contained the required elements.

¹ See the Appendix for a list of the procedure codes included in this examination.

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Treatment plans were also obtained in accordance with Ohio Admin. Code 5160-8-05(F), which must be completed within five sessions or one month of admission, whichever is longer, must specify mutually agreed treatment goals and track responses to treatment and is expected to bear the signature of the professional who recorded it.

All 81 sampled individual psychotherapy services examined were supported by a signed treatment plan. However, in 11 instances, the treatment plan was completed a year or more prior to the selected service date. Hope Behavioral indicated that it has updated its policies since the examination period and now reviews and updates treatment plans every 90 days.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants (AICPA). Those standards require that we plan and perform the examination to obtain reasonable assurance about whether Hope Behavioral complied, in all material respects, with the specified requirements referenced above. We are required to be independent of Hope Behavioral and to meet our ethical responsibilities, in accordance with the ethical requirements established by the AICPA related to our compliance examination.

An examination involves performing procedures to obtain evidence about whether Hope Behavioral complied with the specified requirements. The nature, timing and extent of the procedures selected depend on our judgment, including an assessment of the risks of material noncompliance, whether due to fraud or error. We believe the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion. Our examination does not provide a legal determination on Hope Behavioral's compliance with the specified requirements.

Internal Control over Compliance

Hope Behavioral is responsible for establishing and maintaining effective internal control over compliance with the Medicaid requirements. We did not perform any test of the internal controls and we did not rely on the internal controls in determining our examination procedures. Accordingly, we do not express an opinion on the effectiveness of Hope Behavioral's internal control over compliance.

Opinion on Compliance

In our opinion, Hope Behavioral complied, in all material respects with the aforementioned requirements for the select behavioral health services for the period of January 1, 2021 through December 31, 2023. Our testing was limited to the specified Medicaid requirements detailed above. We did not test other requirements and, accordingly, we do not express an opinion on Hope Behavioral's compliance with other requirements.

This report is intended solely for the information and use of Hope Behavioral, the Department and other regulatory and oversight bodies, and is not intended to be, and should not be used by anyone other than these specified parties. Hope Behavioral declined to submit an official response to the results noted above.

KEITH FABER
Ohio Auditor of State



Tiffany L. Ridenbaugh, CPA, CFE, CGFM
Chief Deputy Auditor

August 11, 2025

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APPENDIX

The following table contains procedure codes tested:

Procedure Code	Description
90791	Psychiatric Diagnostic Evaluation
90832	Individual Psychotherapy, 30 Minutes
90834	Individual Psychotherapy, 45 Minutes
90837	Individual Psychotherapy, 60 Minutes
90847	Family Psychotherapy (with patient)
90853	Group Psychotherapy

Source: Appendix to Ohio Admin. Code 5160-27-03

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HOPE BEHAVIORAL HEALTH, LLC

CUYAHOGA COUNTY

AUDITOR OF STATE OF OHIO CERTIFICATION

This is a true and correct copy of the report, which is required to be filed pursuant to Section 117.26, Revised Code, and which is filed in the Office of the Ohio Auditor of State in Columbus, Ohio.



Certified for Release 8/26/2025

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